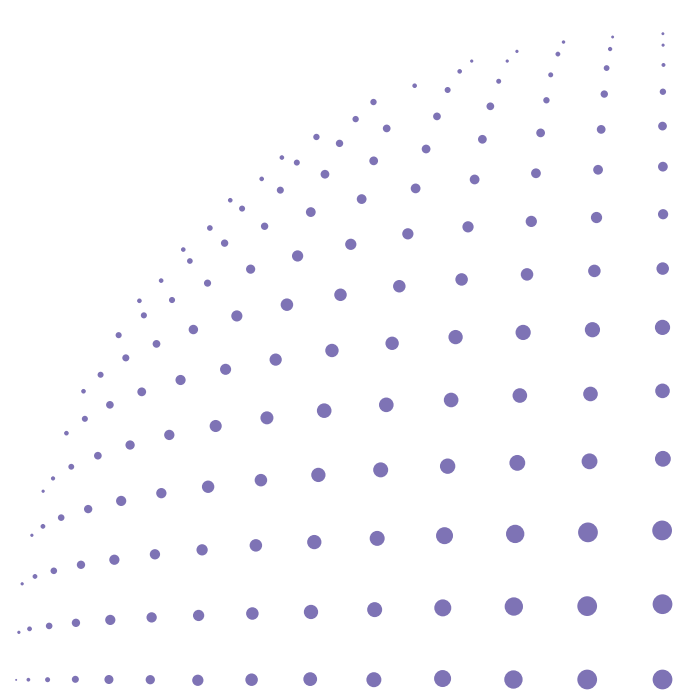


## Enterprise-class remote management simplifies your device control



### Gain total control with combined on-site and remote device management

Increase device uptime and reduce administration with @Remote Enterprise PRO, our next-generation device management solution. Take control and actively manage all your output devices faster and more efficiently with the benefit of automated remote management and reporting.



# Release resources with intelligent, automated device management

- Reduce your administrative workload with combined on-site and remote management
- Automated remote services provide faster responses, increased uptime and improved cost efficiency
- Proactive device management helps you optimise and maintain your fleet
- Device mapping lets you see the status of thousands of devices

Next-generation device management  
Sophisticated on-site management and advanced remote management are combined in @Remote Enterprise PRO, providing a future-proof answer to the needs of today's Fleet Managers. It offers intelligent automated billing and maintenance services, detailed fleet reporting and proactive on-site device management specifically designed to help you optimise fleet performance and productivity across your enterprise.

Automated, time-saving services  
@Remote Enterprise PRO relieves you of the need to manually check all your connected devices. It makes life easier by monitoring and managing all device activity remotely. Page volumes, toner levels and status alerts can be monitored, triggering fast service call responses when needed. You can save valuable time and resources with proactive support including call handling, automated toner replacement and meter readings.

Valuable IT resources are released to focus on more cost-efficient tasks when using @Remote Enterprise PRO services to optimise device uptime and user access.

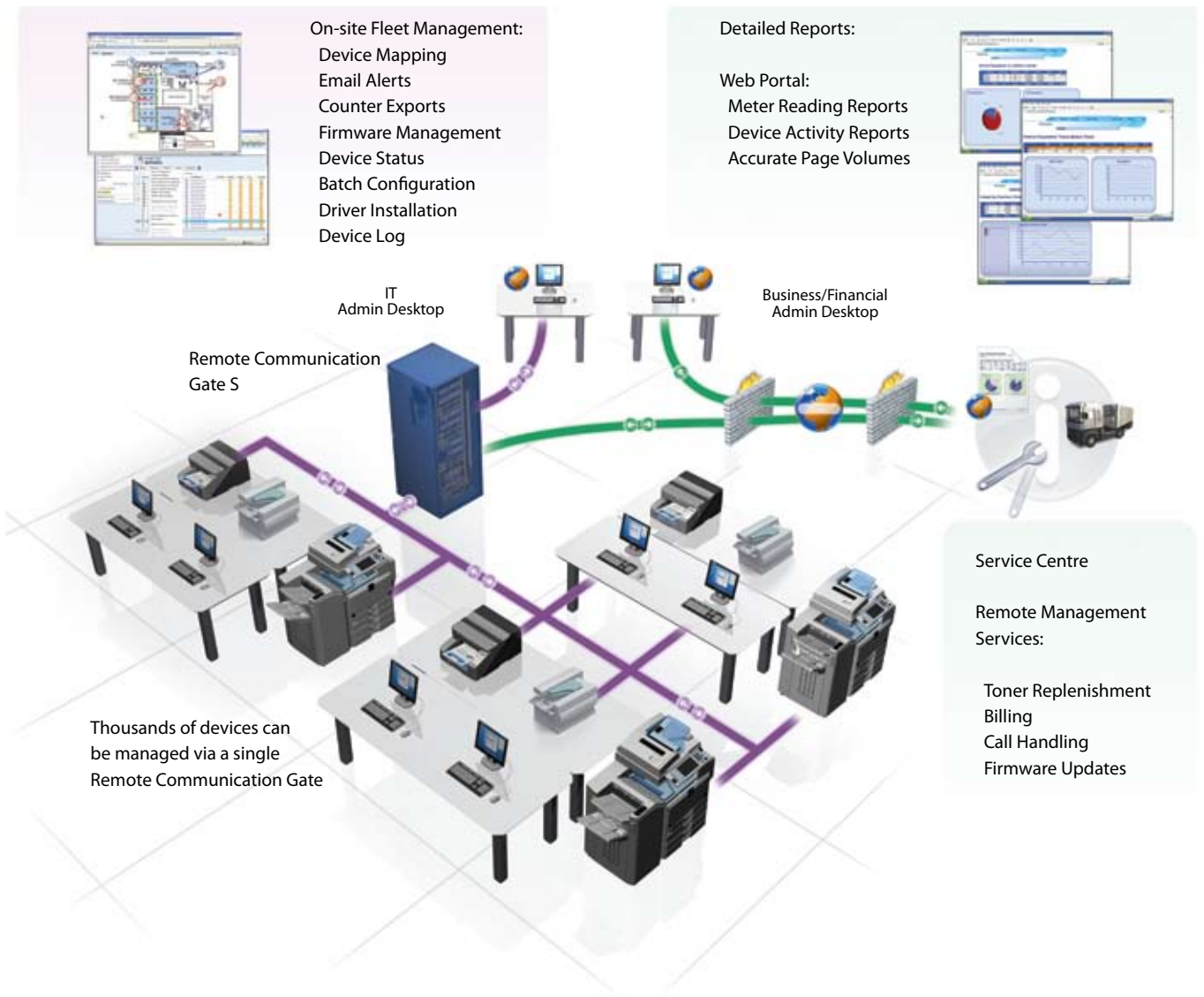
Powerful, enterprise-class solution  
Our integrated solution helps you make more informed decisions about cost-efficient device management and deployment. @Remote Enterprise PRO brings together detailed device reporting and versatile management tools to give you complete transparency and powerful control of your entire fleet.

IT Administrators benefit from a suite of versatile on-site fleet management tools that make it easy to configure, diagnose and update all your networked devices.

Total web-based control, anywhere  
A user-friendly web-portal interface gives Business and Financial Managers easy access to device metrics, including meter readings and device activity reports, providing accurate page volumes.

@Remote Enterprise PRO eliminates inefficient administrative tasks, simplifies fleet management and helps you do more in less time. Its advanced features are conveniently web-based, so you are free to take total control from almost anywhere.



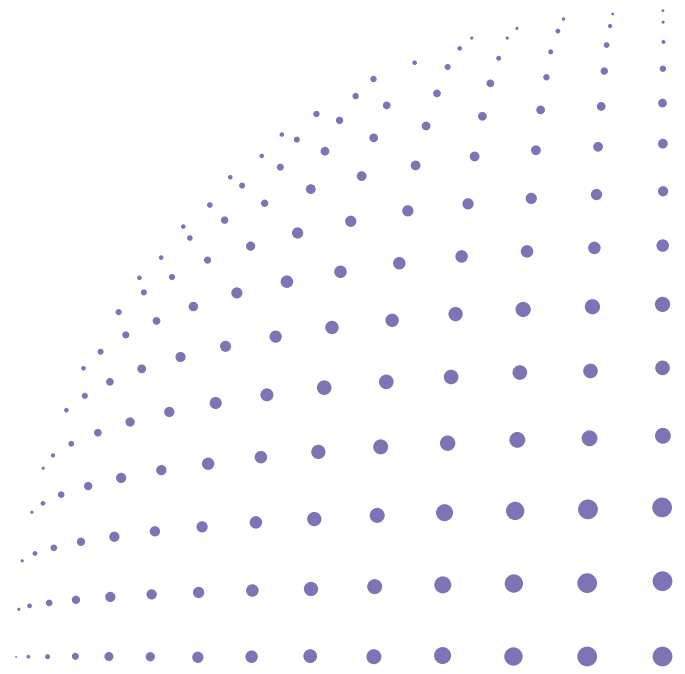


**Virtually unlimited visibility**

@Remote Enterprise PRO makes it easy to visually check your fleet's status. The Mapping Function allows you to see and monitor thousands of devices, in position across your entire business. Visual mapping is more efficient and much easier to use than database listings. Device icons are interactive, changing colour automatically to display real-time status. You can see at a glance the current status of any device, making on-site checking unnecessary and helping to resolve issues faster.

**Enterprise-class performance**

The scalability of @Remote Enterprise PRO delivers high-performance in corporate environments. It also requires less maintenance than multiple servers, by providing a single, cost-efficient device management solution.



## @REMOTE ENTERPRISE PRO - SPECIFICATIONS

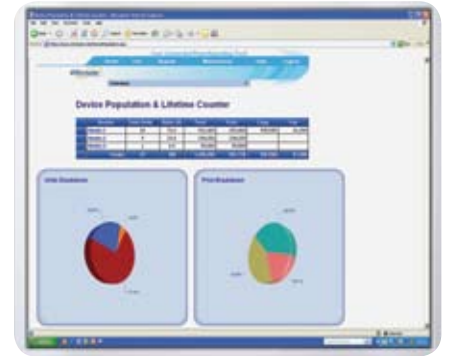


<b>Remote Communication Gate S Pro Server Minimum Requirements</b>	
Operating System:	Windows Server 2003 Standard Edition/Enterprise Edition: Service Pack 2 or later Windows Server 2003 R2 Standard Edition/Enterprise Edition: Service Pack 2 or later Windows Server 2008 Standard Edition/Enterprise Edition Operating systems must be 32 bit versions
Server CPU:	Pentium 4 compatible 2.8GHz or higher (with Hyper Threading Technology or equivalent)
Hard Disk:	800MB. Separate additional hard disk space is required for storage of logs, packages, and firmware
Memory:	2GB or higher
Network:	TCP/IP enabled network Active IPv4 connection To use the @Remote service, the server must be connected to the Internet Required: Static IP Address
Database Application:	SQL Server 2005 Express Edition with Service Pack 2 or later Required: NET Framework 2.0 plus SP2
Web Server:	Apache 2.0 Internet Information Services 6.0 or later
Screen Resolution:	1024 x 768 or higher (1024 x 768 recommended)
Browser*:	Internet Explorer 6.0 Service Pack 1 or later Internet Explorer 7.0 * Must be JavaScript enabled and Adobe Flash Player 9.0 or later must be installed.
UI Supported Languages:	Dutch, English, French, German, Italian, Spanish
Virtual Machine Software:	Remote Communication Gate S can run in VMware Infrastructure 3 Standard Edition

<b>Client PC Requirements</b>	
Computer CPU:	Pentium compatible 500MHz or higher
Memory:	128MB or higher
Hard Disk:	Minimum available hard disk space: same as recommended minimum for operating system
Operating System:	Windows 2000 Professional/Server/Advanced Server (i386): Service Pack 4 or later Windows XP Home Edition/Professional: Service Pack 2 or later Windows Vista (x86) Ultimate/Enterprise/Business/HomePremium/Home Basic Windows Server 2003 Standard Edition/Enterprise Edition: Service Pack 2 or later Windows Server 2003 R2 Standard Edition/Enterprise Edition: Service Pack 2 or later Windows Server 2008 Standard Edition/Enterprise Edition Operating systems must be 32 bit versions
Network Protocol:	TCP/IP
Browser*:	Internet Explorer 6.0 Service Pack 1 or later Internet Explorer 7.0 *Must be JavaScript enabled and Adobe Flash Player 9.0 or later must be installed
Screen Resolution:	1024 x 768 or higher (1024 x 768 recommended)
UI Supported Languages:	Dutch, English, French, German, Italian, Spanish
<b>Printer and Multifunction Device Requirements</b>	
Network Protocol:	TCP/IP* *Not compatible with IPv6 and only compatible with IPv4.
Standard MIB:	Printer MIB v2 (RFC 3805) / Printer MIB (RFC 1759), MIBII (RFC 1213), and Host Resource MIB (RFC 2790)
Interfaces:	10/100MB Ethernet (802.x.x compatible) Wireless LAN Devices

### @Remote Requirements

Activation of the @Remote services can only be performed by a Customer Engineer. Contact your service representative for details. @Remote services are only available when the server is connected to the Internet.



- Integrates on-site management and remote services
- Single, enterprise-class solution
- Increases fleet uptime while reducing IT administration and associated costs

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